

GOVERNMENT RESOURCES

2017

City of Cedar Rapids		
Name & Location	Phone Number	Services Provided
Animal Care & Control 900 76th Ave Drive SW Cedar Rapids	319-286-5993	Protects the animals and citizens of our community through education and enforcement; and facilitates successful pet adoptions. AnimalControlMgmt@cedar-rapids.org
Assessor's Office 500 15 th Avenue SW Cedar Rapids	319-286-5888	Assesses all real property in Cedar Rapids (residential, commercial, industrial and agricultural). cityassessor@cedar-rapids.org
Building Services Department 500 15th Avenue SW Cedar Rapids	319-286-5831	Performs inspections on construction trade, rental and nuisance abatement properties. Flood remediation. Issues construction permits. building@cedar-rapids.org
Cedar Rapids Transit System 427 - 8th Street NW Cedar Rapids	319-286-5573	Provides affordable, convenient fixed-route bus transportation throughout the city. crtransit@cedar-rapids.org
City Clerk's Office 101 First Street SE Cedar Rapids	319-286-5060	Prepares City Council meeting schedule, agendas, packets and minutes. Accepts letters and petitions. Issues various licenses and permits (alcohol, tobacco, vendor, transportation and entertainment). Administers boards and commissions. Coordinates Municipal Code updates. cityclerk@cedar-rapids.org
City Manager's Office 101 First Street SE Cedar Rapids	319-286-5080	Consists of the City Manager, Economic Development Division, and Communications Division, Council and City support staff, and citizen customer service. This department serves the citizens of Cedar Rapids by ensuring the highest level of responsiveness, service, and communication in order to help residents and businesses thrive and keep them informed of important City topics. citymanager@cedar-rapids.org
Civil Rights Commission 50 Second Avenue Bridge, 7 th Floor Cedar Rapids	319-286-5036	Provides education and outreach to the community on civil rights and fair housing issues; receives citizen inquiries alleging discriminations, and determines jurisdiction under federal, state, and local civil rights laws. civilrights@cedar-rapids.org
Fire Department 713 1st Avenue SE Cedar Rapids	319-286-5200	Firefighting; emergency medical services; fire prevention programs; special operations; home fire safety; smoke alarm assistance; and hazardous materials teams. crfire@cedar-rapids.org
Housing Services Division 101 First Street SE Cedar Rapids	319-286- 5872	Section 8 Housing Choice Voucher Program, Emergency Housing Rehabilitation Assistance Programs, Lead Hazard Control Grant Program, Home Ownership Down Payment Assistance Programs, Housing & Redevelopment initiatives involving City participation. hsg-admin@cedar-rapids.org
Park Cedar Rapids	319-362-7275	Manages city-owned parking facilities, including: Parking ramps and on-street locations, citations and appeals, and monthly parking. contactus@parkcedarrapids.com

For more information regarding community resources, contact United Way 2-1-1 by phone at 2-1-1, 319-739-4211, or 1-866-469-2211.

You may also choose to search the new United Way 2-1-1 website for resources at www.firstcallforhelpiowa.org.

To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 892-5600.

For questions about the Resource Charts, contact Linn County Community Services at 892-5600.

GOVERNMENT RESOURCES

2017

Name & Location	Phone Number	Services Provided
<p>Parks & Recreation 500 15th Avenue SW Cedar Rapids</p> <p>NW Recreation Center 1340 11th Street NW Cedar Rapids</p>	<p>Golf: 319-286-5588 Parks: 319-286-5566 (#3) Recreation: 319-286-5566 (#1)</p> <p>Ushers Ferry: 286-5763 Forestry: 286-5566 (#2)</p>	<p>Manages Parks, Forestry, Golf, Recreation, Ushers Ferry Historic Village and Ellis Boat Harbor operations and programs. Includes trails, pools, sports complexes, Old MacDonald's Farm, Noelridge Park Greenhouse and year round recreation programming for all ages. ambroz@cedar-rapids.org</p>
<p>Police Department 505 1st Street SW Cedar Rapids</p>	<p>Emergency: 911 Non-Emergency: 319-286-5491</p>	<p>Protects and serves all residents of Cedar Rapids and enforces applicable laws and ordinances. Offers community outreach, crime prevention programs, youth programs, and school resource officers.</p>
<p>Public Library</p> <p>Downtown 450 5th Avenue SE Cedar Rapids</p> <p>Ladd Library 3750 Williams Blvd. SW Cedar Rapids</p>	<p>319-261-READ 319-261-7323</p>	<p>Provides a full range of library services for the entire family, at two new and completely accessible locations. Meeting rooms available for use by the community. http://www.crlibrary.org/contact-us</p>
<p>Public Works - Street Maintenance City Services Center 500 15th Avenue SW Cedar Rapids</p>	<p>319-286-5802</p>	<p>Oversees Construction; Street Maintenance; Real Estate Acquisition/Disposition; Engineering; Sanitary and Storm Sewer Maintenance; Traffic Engineering; and Stormwater Program. street@cedar-rapids.org</p>
<p>SAFE-CR 505 1st Street SW Cedar Rapids</p>	<p>319-286-5720</p>	<p>Deals with nuisance properties, landlord registration, tenant background checks, and training. a.grieder@cedar-rapids.org</p>
<p>Solid Waste & Recycling Division 500 15th Avenue SW Cedar Rapids</p>	<p>319-286-5897</p>	<p>Handles the collection of garbage, recycling, and yard waste materials from Cedar Rapids residents in single-family homes and apartment complexes, with 4 for fewer units and litter collection programs. Solid-Waste-Recycling@cedar-rapids.org</p>
<p>Water Division 1111 Shaver Road NE Cedar Rapids</p>	<p>319-286-5900</p>	<p>Provides Cedar Rapids Municipal Utility Bill customer service and clean, safe water every day.</p>

For more information regarding community resources, contact United Way 2-1-1 by phone at 2-1-1, 319-739-4211, or 1-866-469-2211.

You may also choose to search the new United Way 2-1-1 website for resources at www.firstcallforhelpiowa.org.

To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 892-5600.

For questions about the Resource Charts, contact Linn County Community Services at 892-5600.

GOVERNMENT RESOURCES

2017

Linn County		
Name & Location	Phone Number	Services Provided
Assessor's Office 935 Second Street SW Cedar Rapids	319-892-5220	Assesses all real property in Linn County except property in Cedar Rapids, including residential, commercial, industrial, multi-residential, and agricultural classes of property. Property is revalued every two years. Property owners may apply for the Homestead Credit, Military Exemption, Disabled Veterans Tax Exemption, Forest Reserve, Family Farm Tax Credit and other tax exemptions at the office. assessor@linncounty.org
Auditor's Office 935 Second Street SW Cedar Rapids	319-892-5300	Serves as clerk to the Board of Supervisors by keeping meeting minutes. Serves as County commissioner of Elections and maintains voter registration records. Manages the county's central accounting system, processes payroll, issues payments to vendors and tabulates taxable valuations. Performs property records management processing transfers to ownership and maintaining property and mailing addresses. Processes applications for various licenses and permits. auditor@linncounty.org
Board of Supervisors 935 Second Street SW Cedar Rapids	319-892-5000	As the executive and legislative branch of county government, the five members of the Board of Supervisors are elected by district and serve overlapping 4-year terms. James Houser, james.houser@linncounty.org , District 1 Stacey Walker, stacey.walker@linncounty.org , District 2 Ben Rogers, ben.rogers@linncounty.org , District 3 Brent Oleson, brent.oleson@linncounty.org , District 4 John Harris, john.harris@linncounty.org , District 5
Child Development Center 520 11th Street NW Cedar Rapids	319-892-5700	Provides a full-day early childhood program, based in Cedar Rapids, Iowa, for children from 3 to 5 years of age. Primary mission is to offer high quality child development service to families with low incomes and to children with special needs, so parents can hold employment or participate in college or job training.
Community Services – Core Services 1240 26th Avenue Court SW Cedar Rapids	319-892-5600	Provides financial management, administrative and planning services for human service programs managed by the County. Core Services also participates in many community human services activities and collaboratives. lccs-core@linncounty.org
County Conservation Board 10260 Morris Hills Road Toddville	319-892-6450	Manages 28 areas and approximately 7,300 acres. Linn County Conservation offers parks, natural areas, preserves, historic sites, wetlands, and many educational and recreational opportunities. conservation@linncounty.org
Emergency Management Agency 6301 Kirkwood Blvd. SW Cedar Rapids	319-892-6500	Coordinates emergency management programming for all residents and communities in Linn County. The EMA addresses all risks that threaten the health, safety, and welfare of the community, including natural disasters, man-made or technological incidents, and civil actions. ema@linncounty-ema.org

For more information regarding community resources, contact United Way 2-1-1 by phone at 2-1-1, 319-739-4211, or 1-866-469-2211.

You may also choose to search the new United Way 2-1-1 website for resources at www.firstcallforhelpiowa.org.

To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 892-5600.

For questions about the Resource Charts, contact Linn County Community Services at 892-5600.

GOVERNMENT RESOURCES

2017

Name & Location	Phone Number	Services Provided
Engineering & Secondary Road Dept. 1888 County Home Road Marion	319-892-6400	Oversees the design, engineering, construction and maintenance of county roads and interactions with residents regarding same. engineer@linncounty.org
Home Health 1240 26th Avenue Court SW Cedar Rapids	319-892-5780	Provides in-home, non-medical help to elderly and/or persons with disabilities. Services are provided by Direct Care Workers (DCW's) who are professionally trained and supervised by either a nurse or a social worker, in accordance with national standards and the Iowa Department of Public Health. homecare@linncounty.org
Juvenile Detention & Diversion Services 800 Walford Road SW Cedar Rapids	319-892-5735	Juvenile Detention and Diversion Services (JDDS) provides a variety of services to youth and families in Linn County. Services include a secure residential detention center for youth, ages 12 to 18, as well as detention alternative programs. Juvenile Detention and Diversion Services is a division of Linn County Community Services. juvdetention@linncounty.org
Linn County LIFTS 625 31st Avenue SW Cedar Rapids	319-892-5170	Provides safe door-to-door transportation for eligible elderly and disabled citizens in the metro area of Cedar Rapids, Marion, and Hiawatha. LIFTS also provides public transportation to all Linn County residents outside the metro area. lifits@linncounty.org
General Assistance 1240 26th Avenue Court SW Cedar Rapids	319-892-5850	Provides temporary housing or utility assistance to low-income Linn County residents who are ineligible for, or awaiting approval from Federal or State assistance programs, according to Linn County Ordinance.
MHDS of the East Central Region 1240 26th Avenue Court SW Cedar Rapids	319-892-5671	Mental Health/Disability Services of the East Central Region funds needed supports and services for adults who have mental health and/or intellectual/developmental disabilities, including those with multi-occurring substance abuse issues, health issues, physical disabilities, brain injuries and other complex human service needs. intake@ecriowa.us
Options of Linn County 1240 26th Avenue Court SW Cedar Rapids	319-892-5800	Options works with community businesses, providing employment services to adults with disabilities. Options is a publicly operated service provider within the Linn County Community Services department, serving over 350 people annually. options@linncounty.org
Public Health 501 13 th Street NW Cedar Rapids	319-892-6000	Educates and protects the community by offering programs that promote environmental safety, healthy life choices, safe food, immunization, and disease control. Staff plays a prominent role in partnering with the community to initiate innovative programs that address specific health issues. health@linncounty.org
Sheriff's Office 310 2nd Avenue SW Cedar Rapids	319-892-6100	The Linn County Sheriff's Office is a full service law enforcement agency that operates seven areas of public service, including the Patrol, Criminal (detective), Communications, General Services, Finance, Civil and Correctional Center Divisions. sheriff@linncounty.org
Treasurer 935 Second Street SW Cedar Rapids	319-892-5500	Collects property tax for all real estate of the county; administers the Iowa Property Tax Credit Program; processes vehicle transactions including title and registration renewals, processes credit and refunds of fees; and administers finances, banking services, cash management and investments for the County. treasurer@linncounty.org
Veterans Affairs 1240 26th Avenue Court SW Cedar Rapids	319-892-5160	Helps eligible veterans apply for compensation and pension programs to assist veterans and their dependents, including, but not limited to: Compensation for Service-Connected Disability or Death, Non-Service-Connected Disability Pension, and Aid for Nursing Home and Housebound Veterans. veteran@linncounty.org

For more information regarding community resources, contact United Way 2-1-1 by phone at 2-1-1, 319-739-4211, or 1-866-469-2211.

You may also choose to search the new United Way 2-1-1 website for resources at www.firstcallforhelpiowa.org.

To obtain a copy of the Resource Charts, go to www.linncounty.org/communityservices or contact Linn County Community Services at 892-5600.

For questions about the Resource Charts, contact Linn County Community Services at 892-5600.