



Remote Video Inspection

Due to the COVID-19 public health emergency, Linn County will allow remote video inspections for occupied, non-structural inspections. Remote Video Inspections utilize a video call on a 4G smart phone or tablet to interact remotely with a Linn County Inspector.

Request Remote Video Inspection as follows:

1. Customer will need to install the **Zoom or Google Duo** application on their phone from their app store.
2. Request the inspection [online](#) or call 319-892-5130 to schedule the inspection. Indicate the date and time you would like the inspection and which application you have downloaded.*
3. If using Zoom, an email will be sent with a link to the inspection. The customer will simply click on the link. Be logged in & ready for the inspection on the date & time scheduled. If using Google Duo, the inspector will call through the application on the date & time scheduled. The Inspector will guide you through the video inspection.**

Prepare to Receive Remote Video Inspection Call

1. Make sure the smart phone or tablet is fully charged.
2. Be ready at the scheduled time and respond to requests from the Linn County Inspector.
3. Have the required tools necessary for the inspection (tape measure, level, GFCI tester, stepladder, etc.)
4. Turn off phone or tablet notifications during the video call. Notifications freeze the video call and will cause delays to the inspection or could require the inspection to be rescheduled.

Inspection Instructions:

1. Begin the inspection at street view, facing the structure with the address visible.
2. Follow the directions of the Inspector.
3. Walk the inspection in a clockwise direction.
4. Walk the inspection from bottom to top (if multiple floors).
5. Make note of any items that need corrected, as identified by the Inspector during the inspection.

Inspection Results:

1. The Inspector will tell you at the end of the video call if the inspection has passed or if corrections are required to achieve a passed inspection.**
2. The Inspector will update the Linn County permit software with the inspection results after the video call is completed.
3. The results will be emailed to you, or will be available to view [online](#) within 24 hours of the inspection.
4. Scheduling re-inspections on the same day is possible, but is dependent on the Inspector's availability. The Inspector may provide the option for you to send a correction video or photos directly to him/her.

If you have any questions please call Planning & Development at 319-892-5130 or email us at plan_dev@linncounty.org

* **Note:** All Remote Video Inspection appointments must be scheduled 24 hours prior to the requested time. The last Remote Video Inspection will be scheduled for 3:00 p.m. daily, Monday through Friday.

** **Note:** Based on the size and/or complexity of the project, it may not be possible to complete the inspection via Remote Video Inspection. In that case, the Inspector will suggest additional steps for completion.