

Options of Linn County Strategic Plan for 2016 to 2020

Strategy One : Be Fiscally Responsible

Demonstrate sound fiscal practices.

GOALS:

- A. Identify transition funding to bridge cash flow or revenue concerns.
- B. Make sound fiscal purchasing decisions.
- C. Analyze costs and identify efficiencies to lower costs.
- D. Adapt fiscal and programming strategies to reflect changes in legislature and funding.

Strategy Two : Utilize Infrastructure Efficiently

Ensure infrastructure meets the needs of funders, consumers, and staff.

GOALS:

- A. Utilize resources to meet the changing needs of consumers and staff.
- B. Optimize technology to improve efficiency and accuracy.

Strategy Three : Provide Innovative Services

Enhance lives of people through our services.

GOALS:

- A. Enhance skill-building programs to support consumer successes.
- B. Enhance programs to meet changing needs of consumers.
- C. Develop key performance indicators to measure program successes or outcomes.
- D. Evaluate continuation of employment opportunities for consumers earning minimum wage.

Strategy Four : Foster a Culture of Professionalism

Maintain a professional internal culture consistent with Options mission.

GOALS:

- A. Hire qualified and energetic people within guidelines of the union agreement.
- B. Provide effective and relevant employee training.
- C. Create and maintain respectful working relationships.
- D. Improve accountability for meeting job expectations.

Strategy Five : Build Partnerships

Engage in meaningful partnerships.

GOALS:

- A. Recruit, maintain, and enhance partnerships with families, professionals and community organizations.
- B. Develop and maintain relationships with funders and professional associations.
- C. Enhance relationships with county support services (HR, IT, Facilities, LIFTS, Risk Management).

Strategy Six : Communicate Effectively

Provide clear and concise communication to internal and external audiences.

GOALS:

- A. Obtain and incorporate feedback on service quality.
- B. Identify and share timely and relevant information.
- C. Develop, implement, and share Options' Communication Plan.